Payment Method

We accept Visa, Mastercard and Discover on all "wear parts" for member convenience. To keep equipment prices low, all equipment must be paid for by check and made out to the SICCMA and mailed to the address below. Please include your purchase order number on the check for reference. All checks are subject to processing, which may take up to 10 days.

SICCMA
25 Bridge Street, Suite 5
Billerica, MA 01821
Phone: 978-408-3812
Fax: 781-272-4890

Pricing

All pricing is subject to change at any time and without notice.

Returns

In order to keep prices low, all returns are subject to a 20% restocking fee. No returns after 30 days. No returns are accepted on conveyor aprons, plow blades or loader edges. All returns on equipment are subject to the warranty and terms and conditions of the respective manufacturer. All restocking fees will be waived for items shipped in error. No returns will be accepted without a Return Merchandise Authorization number (RMA). Return Merchandise Authorization's will not be accepted outside of 20 days from the date of issue. To request an RMA number, you must contact the SICCMA.

Member Profile

Member profiles are private and not accessible by other SICCMA members. All information stored within the profile is only viewable by the engineers of respective manufacturers when evaluating your vehicle for customized and appropriate up fitting of purchased equipment. This information includes, but is not limited to: contact information, vehicle pictures, truck data sheets and closed loop controller data sheets. By filling out the data sheets within your profile, you authorize that all information you provide is considered to be accurate and reliable for custom fabrication of purchased equipment for your particular vehicle.

Special Orders

In the event that the equipment featured on the website will not work for your application, the SICCMA will work with the member and respective manufacturer to build a package to suit your needs. It is understood that special orders or custom applications follow the same terms and conditions for equipment featured on the website.

Website Content

The content of the pages of this website are for your general information and use only and are subject to change at any time without prior notice. Neither we nor any third parties provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of the information and materials found or offered on this website for any particular purpose. You acknowledge that such information and materials may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.

Warranties

We have listed the manufacturer's warranty wherever possible. The SICCMA is in no way responsible for problems or defects of any sold products including equipment, wear parts or services. Each member must rely solely upon the manufacturer's warranty. The SICCMA does not warrant or guarantee, any product or service offered by a third party on this website but will make a good faith effort to work with each member in the event the product proves to be defective within the manufacturer's warranty period.

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non-operation or increased expense of operation of other equipment or systems, cost of capital, or cost of purchase or replacement equipment systems or power.